Information



Alternate for water pump

Unfortunately, we need to inform you, that we are forced to switch to an alternate water pump. We can assure you that the alternate version will deliver the same drink quality and has the same function in the machine. The root cause is an unexpected supply shortage communicated from our supplier due to a material shortage in his supply chain. Until further notice this change will affect all Venezuela 3.0 and Salvador 3.0 machines.

ALTERNATE version



Current version



The alternate water pump is fully backwards compatible. Existing spare parts on stock (current version) can be still used for the affected machines.

This change will be implemented from **CW22/2022** in the following machines below:

M100382 - Salvador 3.0 / 2 Grinder Coffee First 115055

We thank you for your understanding and if you have any further questions, please do not hesitate to contact us.

Your Aequator Support Team